

**CLIENT CHARTER ACHIEVEMENT  
ENFORCEMENT AGENCY INTEGRITY COMMISSION  
YEAR 2025**

CLIENT CHARTER		ACHIEVEMENT (%)											
		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
1	<b>Notification of complaints received</b> shall be issued within <b>1 working day</b> after the Complaints Committee Meeting is held.	100%	100%	100%	100%								
2	<b>Notification of the results of the Investigation Findings Report</b> shall be issued within <b>1 working day</b> after the Meeting of the Commission is held.	-	100%	100%	89%								

Note:

\*(-) A total of 9 LDS were brought to the Meeting of the Commission No. 4/2025 which convened on 8/4/2025. However, only 8 LDS were decided on recommendations and 1 LDS had its decision postponed for further investigation.