

BAGAIMANA HENDAK LAPORKAN ADUAN? HOW TO LODGE COMPLAINTS?



E-Aduan
(www.eaic.gov.my)



Hadir ke
pejabat EAIC
walk-in to EAIC office



Surat
correspondence



**SURUHANJAYA INTEGRITI AGENSI PENGUATKUASAAN
ENFORCEMENT AGENCY INTEGRITY COMMISSION (EAIC)**

Aras 5, Blok Menara
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☎ 03 8880 5646
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📱 eaicofficial

BUTIRAN DIPERLUKAN

- I. Butiran pengadu
 - Nama penuh;
 - Alamat surat-menyurat;
 - Nombor kad pengenalan; dan
 - Nombor telefon / e-mel.
- II. Butiran pegawai penguat kuasa
 - Nama penuh pegawai / agensi penguatkuasaan yang diadu; dan
 - Tindakan yang diambil atau tidak diambil olehnya.
- III. Butiran aduan
 - Tarikh dan masa salah laku;
 - Saksi (jika ada); dan
 - Salinan foto, video atau dokumen berkaitan.

PARTICULARS REQUIRED

- I. Particulars of the complainant
 - Full name;
 - Correspondence address;
 - Identification card number; and
 - Telephone number / e-mail address.
- II. Particulars of the enforcement officer
 - Name of the enforcement officer complained; and
 - Action or inaction taken.
- III. Particulars of complaint
 - Date of and place where the misconduct occurred;
 - Witness (if any); and
 - Copy of photograph, video or any relevant documents.

AGENSI PENGUATKUASAAN SELIAAN EAIC ENFORCEMENT AGENCIES UNDER EAIC SUPERVISION



ADAKAH ADUAN ANDA DILINDUNGI? IS YOUR COMPLAINTS PROTECTED?

Ya, di bawah seksyen 52 Akta 700 - Obligasi Kerahsiaan
Yes, under the section 52 Act 700 - Obligation of Secrecy

SALAH LAKU YANG BOLEH DILAPORKAN MISCONDUCT THAT CAN BE REPORTED

Tindakan yang DIAMBIL atau TIDAK DIAMBIL oleh pegawai penguat kuasa/agensi penguatkuasaan yang:
ACTION or INACTION by enforcement officer/agency:

- Menyalahi dan berdasarkan kesilapan undang-undang
Contrary and based on a mistake of law
- Tiada alasan dan pertimbangan yang munasabah, tidak wajar, tidak adil
Unreasonable, unjust, oppressive or improperly discriminatory
- Satu kesalahan jenayah
A criminal offence

BAGAIMANA KAMI URUSKAN ADUAN ANDA? HOW WE MANAGE YOUR COMPLAINTS?

1 Aduan Diterima & Diproses Complaints Received & Processed

- ✓ Salah laku berlaku pada atau selepas kuat kuasa Akta 700 (1 April 2011)
The misconduct occurred on or after the enforcement of Act 700 (1 April 2011)
- ✓ Aduan tidak menjadi prosiding Mahkamah
The complaint is not subject to any court proceeding
- ✓ Butiran lengkap mengenai salah laku
Complete particulars of the misconduct
- ✓ Skop salah laku di bawah seksyen 24(1) Akta 700
The misconduct is within the scope of section 24 (1) Act 700

2 Siasatan Awal & Klasifikasi Aduan Preliminary Investigation & Complaints Classification

3 Keputusan Aduan Complaints Decision

- Mesyuarat Jawatankuasa Aduan
Complaints Committee Meeting
- Mesyuarat Suruhanjaya
Commission Meeting

4 Makluman Status Aduan Kepada Pengadu Notification of Complaints Status to Complainant

